



AEROBIC TREATMENT SYSTEMS

HOOT SYSTEMS, LLC

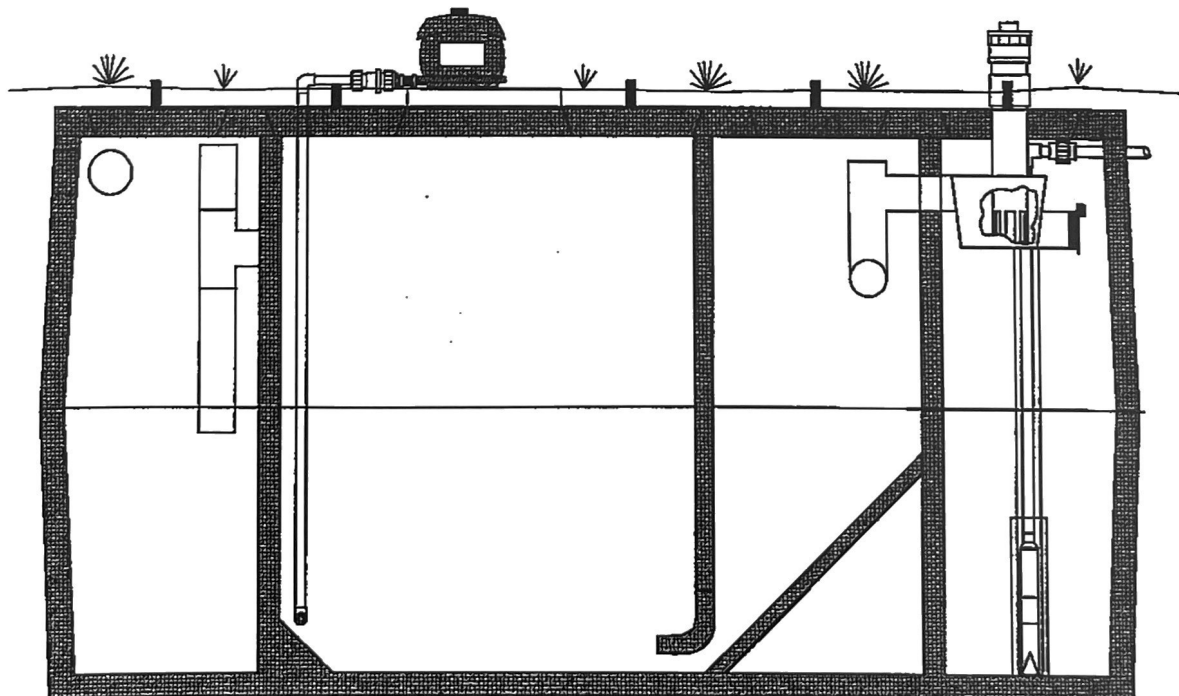
PO Box 6552 Lake Charles, LA 70606
(888) 878-HOOT (4668) Phone
(337) 478-7592 Fax

LA-Hoot Homeowners Manual

This manual covers the LA -500 and LA -1000 Models



This Product has been tested in accordance with the criteria set forth in the NSF/ANSI Standard 40 and is hereby certified as a Class I Aerobic Wastewater Treatment Plant.



The HOOT Aerobic Treatment System Declaration of Warnings

WARNING! TO PREVENT MALFUNCTION OF YOUR SEWAGE SYSTEM, DO NOT DISCHARGE THE FOLLOWING MATERIALS INTO THE SYSTEM: Plastic Materials • Cloth • Cigarette Stubs • Paper towels • Large quantities of acids or caustics, soaps or cleaning materials which have a high or low pH factor (Use low suds detergents) • Throw-away Diapers • Rubber products • Kleenex, some toilet tissues which do not decompose readily in water • Rainwater from Gutters • Automatic Toilet disinfection products • Excess grease or fatty materials (Use garbage disposal sparingly) • Oily materials, motor oils, grease, kerosene, gasoline, Paints, etc. • **BACKWASH WATER FROM WATER SOFTENERS OF ANY TYPE or WHOLE HOUSE REVERSE OSMOSIS SYSTEMS** • Other materials which do not disintegrate in water • A/C Discharge • Sump pump discharge

WARNING! TO FUNCTION PROPERLY, THE HOOT SYSTEM MUST BE MAINTAINED BY A QUALIFIED PROFESSIONAL AT LEAST EVERY SIX (6) MONTHS FOR THE LIFE OF THE SYSTEM. FAILURE TO MAINTAIN THE HOOT SYSTEM VOIDS THE LIMITED WARRANTY AND MAY CAUSE SERIOUS BODILY INJURY OR ILLNESS TO PEOPLE AND PETS AND MAY CAUSE SERIOUS DAMAGE TO THE HOOT SYSTEM OR OTHER PROPERTY.

DANGER! ONLY A QUALIFIED PROFESSIONAL SHOULD ATTEMPT TO REPAIR OR FIX THE HOOT SYSTEM. ATTEMPTED REPAIR BY ANYONE OTHER THAN A QUALIFIED PROFESSIONAL MAY CAUSE SERIOUS BODILY INJURY OR DEATH TO THE HOMEOWNER OR OTHER PERSONS AND MAY CAUSE SERIOUS DAMAGE TO THE HOOT SYSTEM AND OTHER PROPERTY.

DANGER! DO NOT DISCONNECT THE POWER TO THE HOOT SYSTEM. DISCONNECTION OF THE POWER FROM THE SYSTEM MAY CAUSE SERIOUS ILLNESS OR DEATH TO THE HOMEOWNER AND OTHER PERSONS AND MAY CAUSE SERIOUS DAMAGE TO THE HOOT SYSTEM AND OTHER PROPERTY.

WARNING! IN CASE OF IMMINENT FLOOD, IMMEDIATELY TURN OFF THE ELECTRICAL POWER TO THE HOOT SYSTEM AT THE INDEPENDENT BREAKER LOCATED ON THE HOUSE. FAILURE TO TURN OFF THE ELECTRICAL POWER MAY CAUSE SERIOUS INJURY OR DEATH TO THE HOMEOWNER AND OTHER PERSONS AND MAY CAUSE SERIOUS DAMAGE TO THE HOOT SYSTEM AND OTHER PROPERTY.

WARNING! IF THE UNIT FAILS TO FUNCTION PROPERLY, DO NOT USE THE BATHROOM FACILITIES UNTIL QUALIFIED PERSONNEL FIX THE PROBLEM. USE OF THE BATHROOM FACILITIES DURING A SYSTEM FAILURE MAY CAUSE SERIOUS INJURY, ILLNESS, OR DEATH TO PERSONS AND MAY CAUSE SERIOUS DAMAGE TO THE HOOT SYSTEM AND OTHER PROPERTY.

WARNING! DO NOT ALLOW CHILDREN TO PLAY ON OR AROUND THE AEROBIC TREATMENT SYSTEM, THE SPRINKLER SYSTEM, OR OTHER OVER-LAND DISCHARGE AREA. ALLOWING CHILDREN TO PLAY IN THESE AREAS MAY CAUSE SERIOUS BODILY INJURY, ILLNESS, OR DEATH TO THE CHILDREN AND OTHER PERSONS AND MAY CAUSE DAMAGE TO THE HOOT SYSTEM AND OTHER PROPERTY.

DANGER! DO NOT OPEN CONTROL PANEL WITHOUT ELECTRICITY DISCONTINUED AND LOCKED OUT ON THE SYSTEM. FAILURE TO DO SO COULD CAUSE SEVERE INJURY OR DEATH.

Table Of Contents

Declaration Of Warnings.....	Page 1
Table of Contents.....	Page 2
Overview of Sewage Treatment.....	Page 2
Explanation of Tank Diagram.....	Page 3
Tank Diagram.....	Page 4
Explanation of Service Policy.....	Page 5
Homeowner Trouble Shooting.....	Page 5
Intermittent Use, Abandonment, Restart and Change of Ownership.....	Page 6
Electrical System Warning.....	Page 7
Chlorine Use, Maintenance Misuse Warnings.....	Page 8
Chlorinator.....	Page 9
Sample Inspection Form.....	Page 10
Hoot Warranty and Registration.....	Page 11
Hoot Service Policy.....	Page 12

Overview of Sewage Treatment

The treatment system is comprised of four components, namely a pretreatment tank, aeration chamber, final clarifier and a disinfection device. The pre-treatment tank aids in the anaerobic decomposition of the influent and provides a storage area for non-biodegradables which are inadvertently added to the system. The aeration chamber is the heart of the activated sewage treatment plant. By means of a blower, oxygen is incorporated into the sewage. This introduction of oxygen is done in such a manner as to intimately mix the organics of the sewage with the bacterial populations in the aeration chamber. Reduction of the organics is accomplished by these organisms. Movement of sewage in the aeration chamber causes the activated sludge that settled in the final clarifier to be re-introduced into the aeration chamber. As the solids settle out in the clarifier, a clear odorless effluent is produced which passes through the disinfection device, and into the pump tank for discharge at a later time.

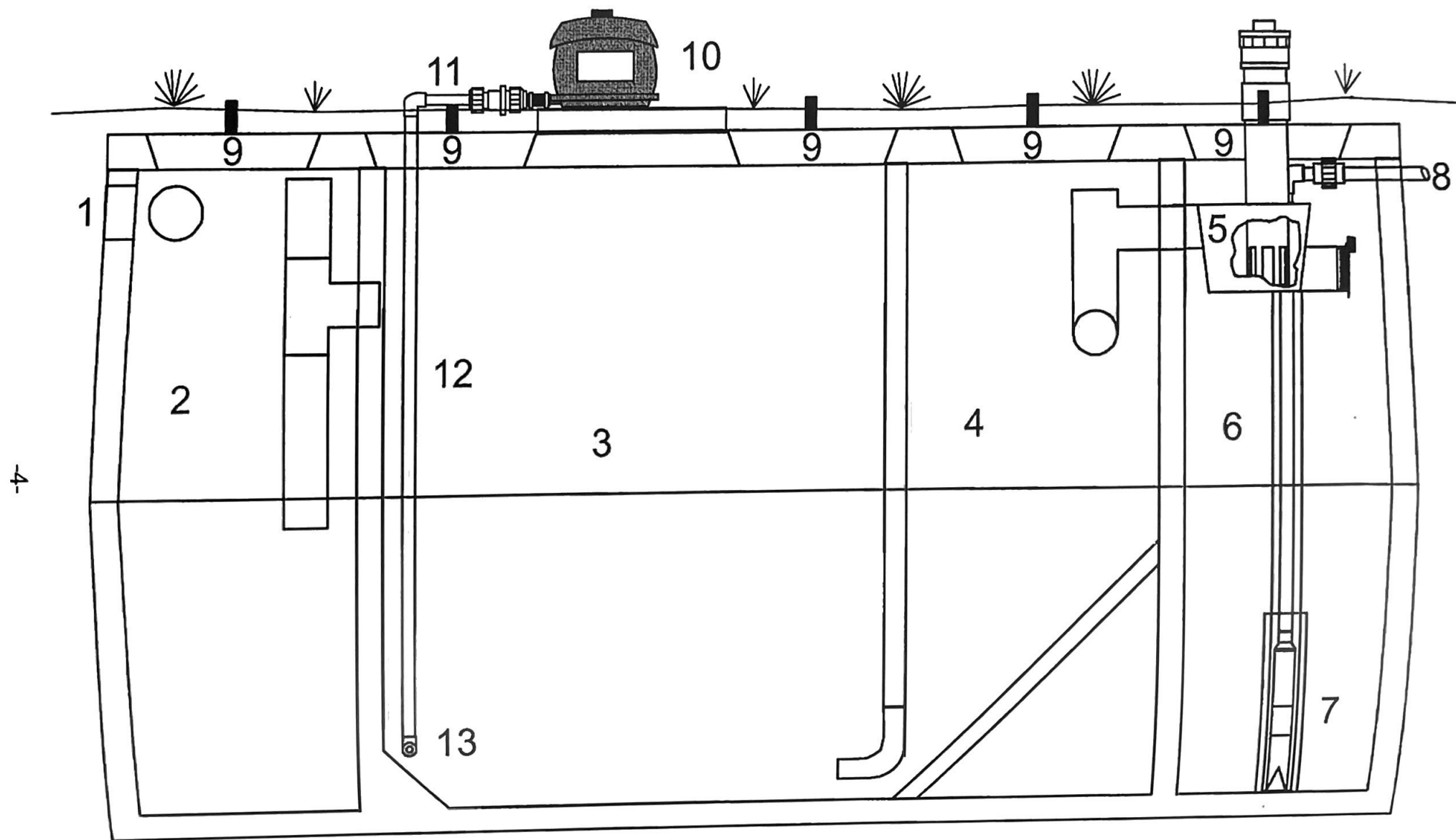
The NSF/ANSI Standard 40 requires a minimum removal efficiency for the performance of Aerobic Wastewater Treatment Systems. For a system to be certified as a Class I Treatment unit the arithmetic mean of all effluent samples collected in a seven day period must be less than 45 mg/L. If properly serviced, the system should produce effluent equal to that of the system that was tested. The HOOT Aerobic System had an arithmetic mean BOD₅ of 9 and a Suspended Solids arithmetic mean of 9.

The effluent quality was found to meet or exceed state and federal standards for all other required parameters.

The HOOT Aerobic Treatment System Diagram

1. **Inlet** - where the wastewater enters the system from the home
2. **Pretreatment Tank *** - where anaerobic digestion occurs and storage for non-biodegradeable materials
3. **Aeration Chamber** - where air is introduced into the sewage for digestion
4. **Clarifier** - a still chamber where solids settle out and the clear effluent rises
5. **Chlorinator *** - kills any remaining biological activity in the water entering the pump tank.
6. **Pump Tank *** - where the treated and disinfected effluent is stored prior to discharge
7. **Effluent Pump *** - how the treated water is discharged from the system
8. **Discharge Line** - to the disposal method prescribed by law or chosen by installer
9. **Access Port** - used by service personnel to service and inspect system
10. **Troy Air Linear Air Blower** - long life, efficient linear blower which compresses atmospheric air and under pressure delivers it to the tank
11. **Air Manifold** - delivers the air from the line to the stones for diffusion into the sewage
12. **Aeration line** - delivers the air from the pump to the manifold
13. **Aeration Stone** - air is finely diffused from the stone into the aeration chamber

*** Items marked with an * are optional items, but may be required by some health departments. Please check with your installer to see if these items are part of your system.**



Service Policy

The initial service policy, which covers the first two years of system operation, is included in the purchase price of every HOOT Aerobic Treatment System. During the first two years of system ownership, the homeowner is entitled to all service, sampling and inspection calls required by local regulatory officials. This will include a complete inspection of each component of the system, and any adjustments or servicing necessary to any electrical, mechanical and other component parts to ensure proper function. During the inspection, an effluent quality observation will be made as well. If there are any items which need corrected and can not be immediately remedied, you, the installer/inspector, will inform the homeowner, in writing, of the conditions and the estimated repair date. Following the initial two year service policy, the installer, must make available, for purchase, a continued service policy comparable to the initial service policy. Our manufacturers will stock any and all replacement parts necessary to ensure that the HOOT Aerobic Treatment System will operate properly as long as you own your home. To service a HOOT System, a service representative must be certified on an annual basis by HOOT SYSTEMS LLC, or their qualified representatives.

Homeowner Trouble Shooting

The Hoot system has been designed for trouble free long life operation.

Homeowners should ensure that their blower is free from grass and other plants and that it is placed on a concrete pad. This should be kept clean of not only grass, but dirt and mud as well. If it is not, then the blower will overheat and shorten its expected life. Fire ants will form a mound over the blower if this condition is allowed to continue. Any damage resulting from overheating caused by ants will be evident and not covered by the manufacturers warranty.

The air filter located on top of the blower can be cleaned by removing the set screw on top, rinsing under water, and returning to the blower. The use of soaps or detergents will prematurely clog up the filter and are not necessary.

If your system is equipped with a chlorinator, see our section on chlorinator maintenance.

During the first few weeks of system operation, the system must establish itself and it is common for odors to develop around the system and its components. After the first month of operation, these should go away. A normally functioning system will have a damp, musty type odor. Foul odors can be present and the system indicate that the mechanical components are properly functioning. Please be certain that you are not using any of the materials specifically mentioned to cause problems with the system on the first paragraph of page one of this manual. If you are, discontinue their use and the problem within a few weeks should clear up by itself. If you are not using any of the items, or you have discontinued their use and the problem has not corrected itself, then call your service provider for assistance.

Any alarms will require attention by authorized repair personnel. There are no user serviceable parts and components are made specifically for the treatment of wastewater. Both the standard covering the use of the system and local regulations require repairs be made by persons who have been certified by the manufacturer to make repairs.

Residuals Pump Out of System

The Hoot Aerobic System is a sewage digestion system which uses a mechanical process of aeration to accelerate the digestion process that would normally take place in the soil. Over time, there will be a build up of non-biodegradeable materials or residuals that will necessitate the system being pumped out. The pump out of the system will be based on a level of settleable solids in the aeration chamber or evidence of solids carry over into the pump tank. Qualified service personnel will check for these levels during their inspection and will advise you when the system will need pumped out. This level will be affected by the number of residents in the home, their health and eating habits, use of paper products, quantity of garbage disposal use and non-biodegradeables added to the system.

Most systems that plumbed to single family residences, and are properly designed will go for a period of 2 to 4 years between pump outs. Factors mentioned above, and others not anticipated can cause the frequency between service to be longer or shorter. In all cases, it is advised to have the system pumped out when it is recommended. If the solids level is ignored, the system may malfunction, fail to treat the sewage properly and cause damage to pump and other components that will likely cost 2 to 3 times what a pump out would cost. Damage to these components from failing to pump out the system regularly would not be covered by any initial or extended warranty.

Intermittent use and Abandonment

Intermittent use of the system is not recommended. These systems are biological reactors and to maintain proper function must be used on a regular basis. If the system is not to be used for an extended period of time it should be abandoned using the following procedure. To properly abandon a system, you need to have the system pumped to remove all solids from the system. The system must then be refilled with water to the normal operating level and then disabled electrically.

Re-Start

If the system has been abandoned and power has been shut off to the system at any time, the system must be thoroughly pumped, filled with water and an inspection of all of the system components, including diffuser operation and back pressure on the system. If the system, with clean water reads a high back pressure, then the stones must be replaced or flushed according to our procedures for flushing.

Change of Ownership

Any time the system changes ownership and new residents are to use the system, even if there is no electrical interruption, it is strongly recommended that the system be pumped, cleaned out and re-started. The biological flora and fauna of the aerobic system are particular to the individuals using the system and a drastic change to the influent characteristics and load may seriously effect the performance of the system. Please note that this will also provide for a complete inspection of the system and its components and an opportunity to educate the new system owner of the type of system that they have, along with their duties and limitations of their system.

Electrical System Warning

The HOOT Aerobic System features a custom designed control panel made of proprietary parts. Just like the rest of the treatment system, it may only be serviced by a certified HOOT Installer/Service Provider. Although an electrician may be employed by an installer to make the final hook-up, an electrician is not qualified to do service on our control panel unless under the direct supervision of a HOOT Certified Service provider. Electrical diagrams are made available only to our authorized service personnel for their use in servicing our systems.

Chlorinator System

If your system is equipped with a surface application system (sprinklers) or disinfected discharge system, this section will apply to you. Check with your installer to see if your system is so equipped.

Chlorine Maintenance

According to state law, it is the homeowners responsibility to maintain a chlorine residual in the pump tank of at least 0.1 mg/L. This can be achieved by keeping tablets, designed for the disinfection of wastewater in your chlorinator. To add tablets, remove the tube, and clean out old tablets and residue. HOOT recommends filling the tube with approximately 1 months supply or 3 to 5 tablets, depending on use. A general rule is 1 tablet, per person, per month. Regulations may require more to be added at a time. Monitor the chlorine use to determine when to add tablets to the tube. Carefully lower the dispenser tube into the chlorinator. Do not drop a tube filled with tablets. Damage to the dispenser, tube or tablets will occur and will not be covered by the warranty.

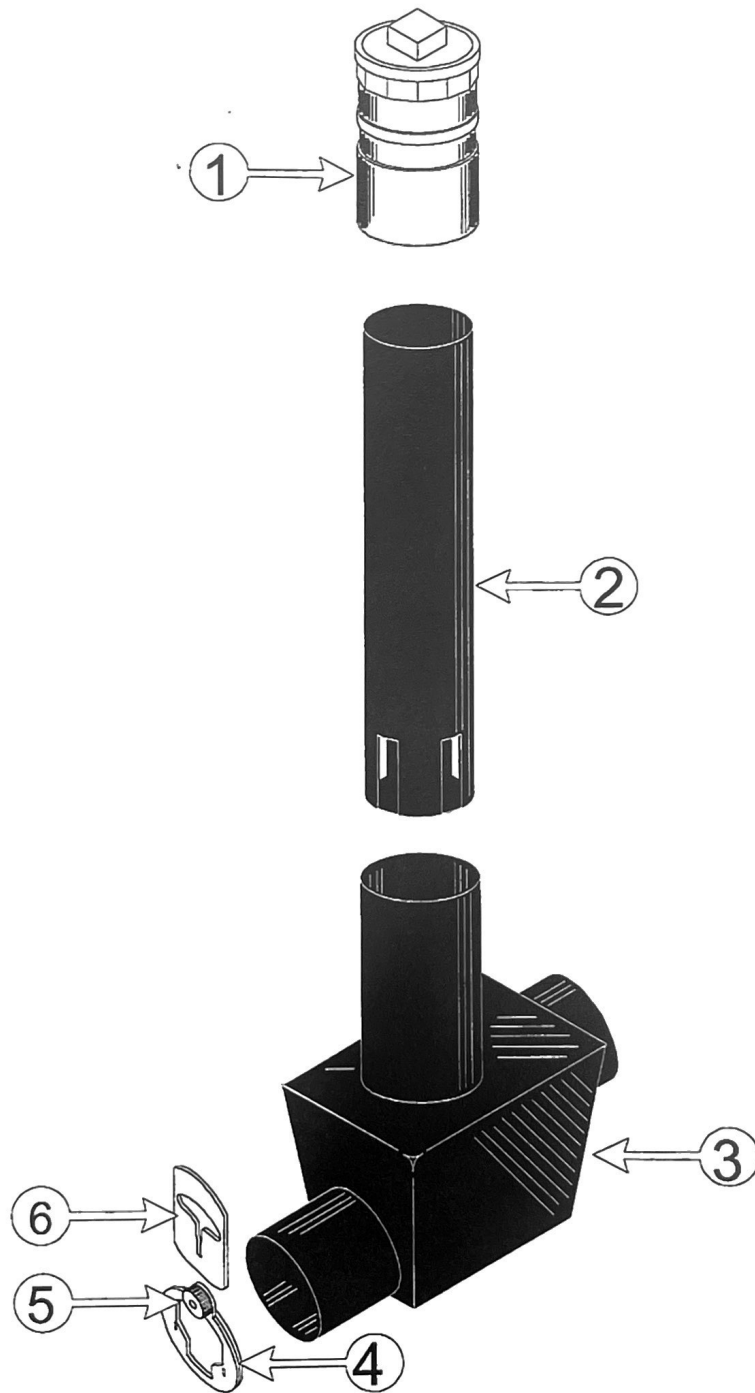
Be Careful when handling chlorine. It is corrosive and can cause burns to the skin and eyes. Follow all manufacturers recommendations located on the container.

Chlorine Misuse Warning

Improper chlorine use can cause severe damage to the probe, pump and other components integral to the Hoot System. It can also create hazardous health conditions for those with exposure to the application area. The proper chlorine tablets are available from every Hoot Installer. They are specially formulated for small waste water flows and are an anti-wicking Calcium Hypochlorite formula. They are EPA registered and minimize excess residuals in the environment which may prove harmful to human or other life.

Environmental Protection Agency personnel are targeting the misapplication of chlorine products for more stringent enforcement. According to the E.P.A. the use of swimming pool chlorine in the treatment of waste water effluent is a violation of the Federal Insecticide, Fungicide, and Rodenticide Act Sections 136n-2g and 136j(a)g. The F.H.F.R.A. regulations essentially state anyone who is using a chlorine product for applications other than those stated on the product's labeling is potentially subject to fines or imprisonment. Individual users can be fined \$500.00 for the first offenses and \$2000.00 for subsequent violations.

HOOT Chlorination System



- 1. Chlorinator Cap
- 2. Chlorine Tube
- 3. Chlorine Contact Reservoir

- 4. Weir Frame
- 5. Flow Control Plate
- 6. Adjustment Knob



Service and Inspection Form

(This is an example only, please check State and Local Requirements)

This testing and reporting shall be completed, signed and dated after each inspection. One copy shall be retained by the maintenance company. The second copy is sent to the local permitting authority and the third copy is sent to the system owner along with an invoice for services by the maintenance company.

1. Actual Date of Visit: _____
2. System Inspection of: _____ Owner: _____
Address: _____
City, St., Zip: _____

Inspected Items:	Operational	Inoperative	Not Applicable
Aerator.....	☐	☐	☐
Aeration Plumbing.....	☐	☐	☐
Air Filter.....	☐	☐	☐
Effluent Pump.....	☐	☐	☐
Chlorinator.....	☐	☐	☐

Air Filter must be cleaned each service visit. Operation of effluent disposal system must be made each visit, including chlorine residual test, effluent pump operation and sprinkler operation if so equipped.

3. Repairs to system (list all components replaced): _____

4. Tests Required and Results:

Test	Required	Results	Test Method
BOD (Grab)	☐	_____	_____
TSS (Grab)	☐	_____	_____
Fecal Coliform	☐	_____	_____
Chlorine Residual	☐	_____	_____

5. Comments: _____

Signature of Inspector: _____ License # _____



HOOT LIMITED WARRANTY AND REGISTRATION

HOOT SYSTEMS, LLC

PO Box 6552 Lake Charles, LA 70606
(888) 878-HOOT (4668) Phone
(337) 478-7592 Fax

NO GENERAL WARRANTY: HOOT SYSTEMS LLC DISCLAIMS ANY AND ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, AND EXPRESSLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

HOOT LIMITED WARRANTY: HOOT Systems, LLC ("HOOT") warrants faulty workmanship or construction of the HOOT treatment system for two (2) years from the date of purchase subject to the following condition: If HOOT determines that the fault in workmanship or construction of the HOOT treatment system is not the result of improper installation, improper maintenance, failure to service, natural disaster, an act of God (including flood, lightning or fire ants), or tampering by any means, then, at HOOT's discretion, HOOT has the right to provide a replacement for such faulty component. The faulty component will be replaced with a rebuilt or new component to the Service Provider for the first two (2) years from the date of purchase. This Warranty extends to the HOOT Service Provider ONLY. During the initial two (2) year service policy, the component will be replaced at no charge to the Homeowner. The warranty is immediately voided if the system is not maintained under a continual service contract from date of purchase.

SOLE REMEDY

HOOT's liability for any accident, injury, or damage to any person or property shall be limited to the purchase price of the HOOT Aerobic Treatment System. HOOT is not and shall not be liable for any incidental or consequential damages or injury, regardless of fault, to any person or property resulting from misdesign or mismanufacture of the HOOT Aerobic Treatment System, failure to warn, failure to label, or inadequate instructions in the manual. This clause is effective to the full extent allowed by law and shall be void where prohibited.

WARRANTY REGISTRATION

FOR THE ABOVE WARRANTY TO BE EFFECTIVE, THE HOMEOWNER AND ANY USER ATTEMPTING TO CLAIM ANY RIGHT UNDER THIS WARRANTY MUST COMPLETE THIS FORM AND RETURN A SIGNED COPY TO HOOT WITHIN THIRTY (30) DAYS FROM THE DATE OF INSTALLATION. The cost of pumping or cleaning of any component or compartment of the sewage treatment system, which becomes necessary for causes other than malfunction of the equipment, is the responsibility of the homeowner.

By signing this Service Policy, the Homeowner and the Service Provider agree to the terms of this policy. HOOT is not responsible for service, it is the SERVICE PROVIDER indicated below.

HOMEOWNER

Name

Address

City
() -

Phone

Signature of Homeowner

SERVICE PROVIDER

Name of Service Company Representative

Address

City
() -

Phone

Signature of Service Provider



HOOT SYSTEMS, LLC

PO Box 6552 Lake Charles, LA 70606
(888) 878-HOOT (4668) Phone
(337) 478-7592 Fax

HOOT Initial Two Year Warranty Inspection/Service Contract

Starting _____ (Date of Installation), as mandated by the Standard 40, maintenance will be provided under this contract for the first two years of system operation, once every six months. This will be a total of four visits throughout the course of this contract.

The following will be checked and cleaned or adjusted if necessary:

Blower, Air Filter, Control Panel and Effluent Pump if Applicable

The following items are not covered under this contract:

Electrical, Plumbing, Final Dress Up, Damage to sewer plant by an act of God or others including, but not limited to: Fire Ants, Fire, Flood, Lightning, or natural disaster, Pumping out of Plant, Broken Risers or Covers.

Lift Stations carry a one year warranty only.

All call outs for service which are not for warranty covered items will result in a service charge plus parts and labor.

TO PREVENT MALFUNCTION OF YOUR SEWAGE SYSTEM, DO NOT DISCHARGE THE FOLLOWING MATERIALS INTO THE SYSTEM: Plastic Materials • Cloth • Cigarette Stubs • Paper towels • Large quantities of acids or caustics, soaps or cleaning materials which have a high or low pH factor (Use low suds detergents) Throw-away Diapers • Rubber products Kleenex, some toilet tissues which do not decompose readily in water • Excess grease or fatty materials (Use garbage disposal sparingly) • Oily materials, motor oils, grease, kerosene, gasoline, Paints, etc. • Backwash water from water softeners (In accordance with Health Dept. regulations) • Automatic Toilet Disinfection Tablets • Any other materials which do not disintegrate readily in water • SUMP PUMP DISCHARGE.

At the end of the contract, our company offers the option to renew a contract:

Contract Cost per year: \$ _____

I wish to renew a service contract: _____
Signature

I do not want to renew a contract: _____
Signature

HOMEOWNER

Name

Address

City

() - _____
Phone

Signature of Homeowner

SERVICE PROVIDER

Name of Service Company

Address

City

() - _____
Phone

Signature of Service Provider and License #